




Browser Compatibility

Internet Explorer 8.0 is currently recommended for the best Ultipro experience. Additional support is also provided for a wide range of IE, Firefox and Chrome browsers. To ensure you always have the best possible experience with Ultipro, new web browsers are continually tested for compatibility and performance.

It is also recommended to disable third-party toolbars as there have been some compatibility issues with some vendors.

Compatibility Guide

	8.0	9.0	10.0	22.0	23.0	29.0
						
	Internet Explorer			Mozilla Firefox		Google Chrome
Recruitment	✓	✓	✓	✗	✗	✗

If your browser is not compatible, you will need to either uninstall the updated version(s) or download another compatible browser.

Configure Pop-up Blockers

The most current versions of Internet Explorer and Firefox contain built in pop-up blockers. You will need to configure your browser to allow pop-ups from ultipro.com since Ultipro uses pop-up windows. To make sure you have the correct pop-up setting, follow these steps:

Internet Explorer or Firefox

1. In Internet Explorer or Firefox, you may see the Information Bar (a pale yellow bar) appear just below the toolbars. This bar may warn you that a pop-up has been blocked.
2. Click on this bar and choose *Always Allow Pop-ups from This Site* to configure Internet Explorer or choose *Allow popups for ultipro.com* to configure Firefox to allow pop-ups.

To enter Pop-Up Settings manually for **Internet Explorer**

1. Open Internet Explorer and Click **Tools > Pop-up Blocker > Pop-up Blocker Settings**.
2. In the Address of website to allow, type the address (or URL) of the website that you want to allow pop-ups to display (ie ultipro.com).
3. Click the Add button. Make sure ultipro.com appears in the Allowed sites list.
4. Click Close and the OK to go back to the Internet Explorer main window.

To enter Pop-Up Settings manually for **Firefox**

1. Open Firefox and click **Tools > Options**.
2. Select **Content**.
3. Check the **Block Pop-up windows** box.
4. Click **Exceptions** to enter any website that you want to allow pop-ups to display (ie ultipro.com).
5. Click Allow to add a website to the exceptions list.
6. Click Close to go back to the Firefox main window.

Cookies

Sorry, not THOSE kind of cookies. Ultipro requires that you enable Internet Cookies when using Ultipro.

Internet Explorer

1. In Internet Explorer, click the Tools menu, and then click Internet Options.
2. Click the Privacy tab, and then move the slider to the level of privacy you prefer.

Firefox

1. In Firefox, click the Tools menu, and then select Options.
2. Select the Privacy panel.
3. From the Firefox menu, select **Use custom settings for history**.
4. Select **Accept cookies from sites** to enable Cookies.

Cache

Sorry again, not THAT kind of cash. If UltiPro's user interface is behaving unexpectedly with a supported browser, you may need to clear your browser's cache to ensure that your browser is displaying the most up-to-date versions of UltiPro pages.